



THE COUNTY OF KAUA'I

DEREK S. K. KAWAKAMI, MAYOR

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News Release

For Immediate Release: May 4, 2020

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County announces changes in Standard Operating Procedures (SOPs) for the Housing Agency

LĪHU'E – Effective Monday, May 11, the Kaua'i County Housing Agency's Rental Assistance Division will resume in-person service for rental assistance clients and applicants by appointment only, between the hours of 7:30 a.m. and 5 p.m. Monday through Thursday. To make an appointment you may call 241-4440, or if you are a current client with an assigned caseworker, you may call your caseworker directly.

Please arrive for your appointment at least 15 minutes in advance of the scheduled time and wait outside the main entrance of the Pi'ikoi Building adjacent to Rice Street. If other members of the public are also waiting please observe social distancing protocols and keeping at least six feet of separation. You will be called in for your appointment at the scheduled time. All members of the public will be required to wear a face mask. Those without a mask will not be permitted to enter the building.

While appointments are available on an as-needed basis, we nonetheless continue to encourage our clients to work with use electronically via email or by mailing necessary documents if possible.

To view a copy of the emergency proclamation, visit the County of Kaua'i's website at www.kauai.gov/KEMA.



For more information and to sign up for daily updates from the State Department of Health relating to current COVID-19 information, visit <https://health.hawaii.gov/news/covid-19-updates/> or <http://www.kauai.gov/COVID-19>.

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